



STANDARD MOBILE TERMS AND CONDITIONS FOR STRIVE FOR 5 CUSTOMERS



STRIVE FOR 5 CUSTOMER REFERRAL PROGRAM

(Extract from the Standard Mobile Terms and Conditions)

General

59. If You are an active JOi Mobile Service Customer, You can refer Your family, friends, colleagues and other people that You know to the JOi Mobile Service. You can benefit from a free monthly subscription Charge which will be credited to Your Account for as long as they remain Customers and all of the conditions under Clauses 60 to 62 are fulfilled.

Eligibility conditions

60. You are eligible for a free monthly Charge under Strive for 5 if You: [1] have an active JOi Mobile Service subscription; [2] are in good standing with ACN; [3] are current on all Your payments towards ACN [i.e. You have no outstanding payments on Your Account]; and [4] You have referred, at least, 5 new JOi Mobile Service subscriptions which do not need to be on separate Accounts as long as each of them fulfills the Qualification conditions under Clause 62.

61. The new JOi Mobile Service subscriptions can be on any JOi price plan as long as they use the JOi Mobile Service in accordance with Clause 4. Additional subscriptions purchased by You are also eligible under Strive for 5.

Qualification conditions

62. A JOi Mobile Service subscription You have referred will qualify under Strive for 5 if:

- [a] it has been activated - subscriptions that have been withdrawn in accordance with Clause 79 will not qualify;
- [b] there are no outstanding payments due for that subscription;
- [c] the JOi Mobile Service Customer using that subscription and You both reside in United Kingdom;
- [d] the subscription is included into Your referred subscriptions by providing Your phone number during the order process or by informing Customer Service no later than 30 days after the order has been placed; and
- [e] the subscription is not already receiving a Strive for 5 credit of its own.

Strive for 5 credit

63. If You have 5 JOi Mobile Service subscriptions fulfilling the conditions of Clause 60, then You are entitled to one free monthly subscription Charge which will be credited to Your Account and will appear in Your monthly invoice.

64. Eligibility and Qualification conditions for Your referred subscriptions will be reviewed on a monthly basis and as long as Your referred subscriptions continue to fulfill the conditions under Clauses 60 to 62, You can continue benefitting from a free monthly subscription.

65. You will be informed by an SMS once You have 5 subscriptions meeting the Qualification conditions.

66. Credits may take up to 2 months to be applied. You must be in good standing and be an active Customer current on all billing at the time the credit is applied. Tax and surcharges on the credit amount still apply, where applicable.

Miscellaneous

67. If a qualifying Customer subscription is determined to be invalid, ACN reserves the right to reverse the credit to Your JOi Mobile Service Account, as permitted by law and ACN's billing procedures.

68. ACN reserves the right to modify the Strive for 5 program at its discretion for compliance, administrative or other similar reasons at any time, with or without prior notice. ACN also has the right to end this program anytime at its discretion by giving You 30 days advance notice, when possible.

69. Should ACN discontinue this program, qualifying credits will still be applied for a period of up to 6 months following the Strive for 5 end date assuming the following:

- [a] You remain in good standing;
- [b] You are current on all Your payments towards ACN;
- [c] You maintain the qualified Customer subscriptions that resulted in qualification at the time of the Strive for 5 end date; and
- [d] the qualified Customer subscriptions continue to fulfill the Qualification conditions under Clause 62 through the end of that 6 month period.

All references to clauses in this Extract refer to clauses from the Standard Mobile Terms and Conditions. For more detailed information, please, [check here](#).